

# Living near a Metrolink line



Metrolink

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Living close to a Metrolink line is safe but there are some factors that you should take into account when carrying out certain activities close to the line.

- Metrolink trams run on electricity supplied by the overhead lines. These lines are generally over five metres (approx 18 feet) above the tracks and do not pose any risk to people living and carrying out normal day-to-day activities at ground level.
- The overhead lines carry 750 volts and are live at all times, so any activity involving tall objects, such as extended ladders, coming into contact with the overhead line is hazardous.
- Please do not fly kites near the line. Do not attempt to retrieve or touch any part of an object that gets entangled in the overhead line. You should report the incident immediately to Metrolink on **0161 205 8665**.
- Please do not attempt to climb the poles which support the overhead lines or tamper with the equipment.
- The overhead lines should be considered live at all times, even when trams are not running.



If you own or live at a property near the Metrolink line and wish to carry out work within 2.75 metres (9 feet) of the overhead power lines, you need to obtain authorisation from Metrolink.

Whether you are doing the work yourself or employing contractors, a Work Request Form must be submitted describing the work and saying where and when it will take place.

You can get a Work Request Form and a leaflet 'Working Safely near Metrolink' at [www.metrolink.co.uk/safety](http://www.metrolink.co.uk/safety) or from Metrolink Customer Services on **0161 205 2000**, or by writing to us at Metrolink House, Queens Road, Manchester M8 0RY.

If you have any further questions, please phone the Metrolink hotline on **0161 244 1555**.



For more information about safe working procedures contact:

Civil Engineer  
Metrolink House  
Queens Road  
Manchester  
M8 0RY

Tel: **0161 205 8665**  
**[www.metrolink.co.uk/safety](http://www.metrolink.co.uk/safety)**

If you would like this information in other formats, please phone Traveline on 0871 200 22 33.

Calls to 0871 200 22 33 cost 10p a minute from BT landlines. Mobile and other landline networks may charge an additional tariff. Lines are open from 7am to 8pm Monday to Friday, 8am to 8pm Saturdays, Sundays and public holidays.