



Person Specification

Apprentice Technician (TRADE)

SECTION	CRITERIA
Education & Qualifications	<ul style="list-style-type: none"> • Meets the minimum standard for CITB and BPEC
Skills, Knowledge & Experience	<ul style="list-style-type: none"> • A basic knowledge and understanding of working in a building/construction environment; • Must be able to establish and maintain good customer relationships; and understand what delivering a customer focused service entails; • Ability to communicate on a one-to-one basis; • Must be honest, reliable and have integrity; • Must have a flexible attitude to working hours; • Produce information in a written format, including completion of necessary work documentation; • Ability to carry out duties under supervision following instruction and learning from feedback; • Ability to work as part of a team; • Ability to work to targets; • Must be prepared to work towards securing a full driving licence; • Must be prepared to work at heights using ladders, scaffolding and work in confined spaces and in a variety of work conditions; • Be able to use initiative and remain calm under pressure; • Must be prepared to undertake additional training associated with the specific requirements of the trade as and when required.

Key Responsibilities of Role

- Working within the Property Services Division of WCHG to develop competence to the relevant NVQ qualification in a main trade. To work as part of a wider team to develop skills and experience in performing tasks outside the base trade.

Key Team Relationships

Key Internal working relationships are with

- Senior Managers
- Assigned mentor(s)
- Operational Teams across the Group
- Colleagues and service users

Key External working relationships are with:

- Customers and tenants
- Contractors – providing agreed services on the Group's behalf
- College Tutor(s)