



YOUR GUIDE TO **HOME SECURITY CAMERAS AND VIDEO DOORBELLS**

Home security cameras and video doorbells are **video cameras** you install **at home** to help you **feel safe** and keep track of **deliveries and visitors**.

IMPORTANT!

- If your camera captures images beyond your property boundary such as your neighbour's property or public streets and footpaths, then you are a **data controller**. This means you have a legal obligation to comply with data protection laws.
- If your cameras only record within your property boundaries, UK privacy laws don't apply to you.



RULES FOR USING HOME SECURITY CAMERAS



Tell people: Use signs to let people know you have recording equipment.



Delete footage regularly: Do not keep footage longer than needed.



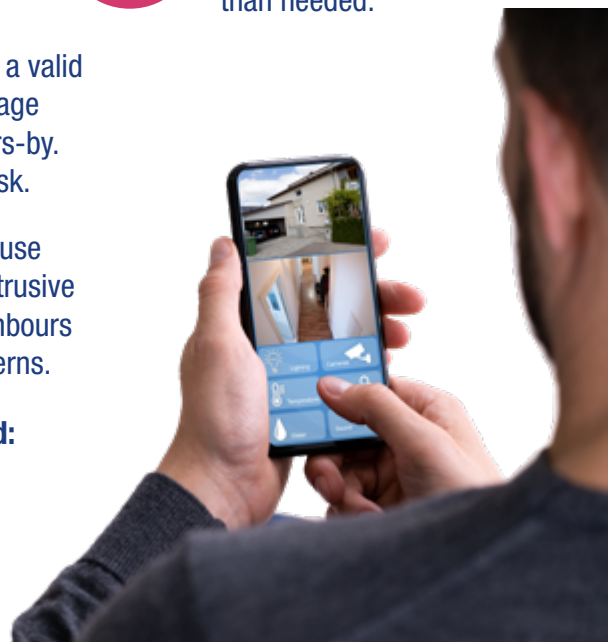
Respect privacy: Have a valid reason for keeping footage of neighbours or passers-by. Delete footage if they ask.



Be considerate: Try to use your cameras in less intrusive ways. Talk to your neighbours and listen to their concerns.



Share footage if asked: Provide recordings if someone captured by your camera asks for it.



CAN I HAVE A VIDEO DOORBELL?

Apartments & shared access

For apartment blocks or housing with shared access, video doorbells should **not** be used.

There are a number of reasons why.

In buildings such as apartment blocks, your doorway is likely to be internal. **These internal doors are fire doors and provide safety against fire.** Fire safety laws say that screwing holes in these doors will damage them and reduce their ability to protect against fire.

In a shared access doorway, you are more likely to invade your neighbour's privacy. This is because your camera will often capture video and audio of areas outside your home where your neighbours expect privacy.

Houses and external doors

You can install video doorbells at houses where the entrance door is only for use by your household.

Always think about your neighbours' privacy and follow the home security cameras rules.



NEED MORE INFORMATION?



Contact our Information Governance team:
informationgovernance@wchg.org.uk



Visit the Information Commissioner's Office (ICO) website:
www.ico.org.uk

CONCERNED ABOUT SOMEONE'S HOME SECURITY CAMERA USE?

If you think a neighbour is not following the rules, you can:



Make a complaint to the Information Commissioner's Office (ICO):
www.ico.org.uk



Report it to us if it's causing Anti-Social Behavior (ASB):
communitysafety@wchg.org.uk



If you need this guide translated or in a more accessible format,
email inclusionanddiversity@wchg.org.uk or call 0800 633 5500.

