

CO DETECTOR ACTIVATION

Carbon Monoxide Detector Alarm Activation

What type of activation is the CO alarm emitting?
Both a loud audible signal and a RED flashing light
Or
A single chirp and a slow yellow flashing light

Suspected CO
A loud audible signal and a
RED flashing light

Faulty CO detector
A single chirp and a yellow
flash once per minute

When sufficient CO is detected a **loud audible signal** will be emitted and the Alarm LED will flash **RED** once every second. The higher the concentration of Carbon Monoxide (CO) detected by the alarm the quicker the alarm will respond.

Activation of alarm or should you suspect CO affecting you, open the doors and windows of your property to ventilate, turn off gas appliances and evacuate the premises. At this time do not re-enter the premises, Medical advice should be sought for anyone suffering the effects of Carbon Monoxide (CO) poisoning.

The unit continuously checks the settings of the sensor and the circuitry, If any of the settings are found to be incorrect or the power pack becomes low then the detector will emit a **single chirp** once per minute and the fault LED will flash **yellow** once per minute for up to 30 days. Notify us and we will arrange for the alarm to be replaced

Contact "National Grid" on 0800 111 999.
Contact Us on 0300 111 0000 or 0800 633 5500 (who will contact "National Grid" on your behalf if you have not already contacted the emergency service)
WCHG will obtain the following information from the Gas emergency service provider and notify you of:

- The job number
- The date and time of report
- The person to whom you reported the incident

We will arrange for a third party Auditor to carry out a Fumes Investigation and arrange for the appliance to be tested and recommissioned

Important - We will not attend the property before the emergency service provider