

Tender for: MOBILE COMMUNICATIONS SERVICE

CLARIFICATION number 1 – 22/01/2018

Q1 - Could you please provide the last 6 months of billing information?

No - Contract is looking for best value based on connection numbers not legacy information

Q2 - Can we have all information related to current roaming needs? Where people travelled too? The additional cost this incurred?

No - Roaming is infrequent with differing locations dependent on holiday destinations mainly at senior management level or above (20 users maximum); we do not have any members of staff who have a permanent roaming requirement due to working out of the country.

Q3 - Will you accept an electronic copy of our response on a USB as opposed to a CD if it remains in the requested PDF format?

Yes, but you must ensure that the USB is password protected

Q4 - Are we able to put our response into our own format document ensuring we follow your ordering and numbering?

No - previous experience has shown that this makes the evaluation difficult if not impossible for WCHG, and certainly reduces the scores of suppliers who do this.

Q5 - What ratio of 2GB/4GB/8GB and 16GB SIMs do WCHG require?

Approximately 95% will be 2GB; the rest will be allocated on a usage scale mainly to executives or senior management.

Q6 - What size data bundles do WCHG require for their data only SIMS?

Approximately 95% will be 2GB the rest will be allocated on a usage scale mainly to executives or senior management.

Q7 - Will WCHG consider shared data bundles for phone users if they were to provide better value?

No.

Q8 - Regarding the Pricing Schedule's "Monthly Line Rentals" boxes; should this be a cost based on aggregated line rentals per year? Or a line rental per SIM?

Line rental Per SIM