

Introduction

At WCHG we understand the pressures for you to be actively looking for employment whilst in receipt of benefits and our aim to make this process a little less daunting and help you get where you need to be.

So we are contacting you by telephone to let you about some of our additional services on offer, which can help you find training, work, a better job or even help in starting a business. You can opt-out from receiving these phone calls at any time.

Privacy notice

Our Employment & Financial Inclusion teams are contacting tenants to let them know about the employment services Wythenshawe Community Housing Group (WCHG) are offering. We are using our housing system to identify recent claims for Universal Credit and contacting tenants using the up to date contact details stored on the system.

Under the GDPR, in order to process your data, we need a “legal basis” to rely on. In the instance of processing your personal data for the purposes of informing you about our employment services we are relying on “legitimate interests”.

The processing is necessary for the purposes of our legitimate interests as a controller and in the interests of yourself as a data subject. The services offered to you through our employment services are in both WCHG’s interests and your own. WCHG’s additional employment services offer to help you find training, employment, work experience and advice on starting a business.

If you do not wish to receive these services, you have the right to opt-out of receiving calls from our employment services at any time.

WCHG will only process the personal data that is necessary to meet our employment services purposes as outlined above. If you wish to receive these services we may share your personal data securely with third parties associated with the services we provide.

WCHG will only keep your information for as long as is necessary and/or for the duration of our engagement. When the information is no longer needed for this purpose, it will be securely deleted.

The information is stored electronically in our secure Housing system and will only be accessible to the Employment & Financial Inclusion teams on a “need to know” basis.

WCHG is committed to upholding your information rights – you can find out more information in our main section of our Privacy Notice under ‘Your rights in relation to your data’.