



Person Specification

Grounds Maintenance Operative

SECTION	CRITERIA
Education & Qualifications	<ul style="list-style-type: none"> • NVQ L2 in amenity horticulture or similar desirable
Skills, Knowledge & Experience	<ul style="list-style-type: none"> • Experience of working in grounds maintenance environment; • Ability to work as part of a team; • Experience with all associated plant and machinery, including ride on mowers, hand mowers, hedge cutters, strimmers, blowers etc.; • The ability to lift (with assistance) and move hand held plant and machinery with a weight of up to 60kg; • Able to use all hand tools, including wheel barrows, rakes, shovels etc.; • Able to assist team members with the removal of bulk waste, soil, rubble etc. and load vans and skips with waste; • Good time management skills; • Ability to achieve a good level of customer care; • To be able to work effectively within a team; • Strive to continuously improve quality service provided to customers; • Experience of delivering a customer focused service; • Prioritise and plan effectively to ensure service delivery priorities; • Full driving licence;

	<ul style="list-style-type: none"> • Flexible approach to working hours and ability to work evenings and weekends where required; • Motivate and inspire other team members and work effectively with others; • Willingness to undertake additional training as required; • PA1 and PA 6 desirable; • Able to work a full 8 hour day during summer and 6 hours during winter, spending up to 7 hours on their feet operating plant and machinery; • Knowledge and understanding of Health and Safety including hand arm vibration exposure and control; • Ability to use IT systems (1st touch) to record daily activities and complete associated paper work to record vibration exposure, machinery check lists etc.; • Ability to be flexible to the demands of the service and customers; • Ability to promote customer service or quality initiatives.
<p style="text-align: center;">Key Responsibilities of Role</p>	
<ul style="list-style-type: none"> • To assist and support in the successful delivery of a customer orientated and effective grounds maintenance service. 	
<p style="text-align: center;">Key Team Relationships</p>	
<p>Key Internal working relationships are with:</p> <ul style="list-style-type: none"> • Managers/Team Leaders/Technicians, operating in the Property services Team • Operational Teams across the Group. • Colleagues and service users <p>Key External working relationships are with:</p> <ul style="list-style-type: none"> • Third party suppliers • Partners / Agencies/Contractors providing agreed services on the groups behalf 	