

Crowne Plaza Hotel Manchester Airport (4 star)

Housekeeping Supervisor

Full Time (with potential for overtime)

SHIFT WORK including some weekends/bank holidays

Do you have previous Housekeeping experience?

Do you enjoy supervising others?

Do you love leading a team?

Do you pride yourself on setting and maintaining standards?

If you've answered YES to the above, then read on...

We are recruiting for the Crowne Plaza at Manchester Airport, a beautiful 4 star hotel that prides itself on delivering a WOW experience for its customers.

Being literally on the airport means this hotel is busy with guests coming and going on a daily basis.

As the Housekeeping Supervisor, you will be responsible for supervising the activities of the Housekeeping team to ensure clean, orderly and attractive rooms for hotel guests. You will assign duties, inspect work and investigate complaints regarding Housekeeping and take any corrective action.

To be great at this job you need the following attributes:

- ✓ Previous Housekeeping experience, ideally in a supervisor role (but not essential)
- ✓ Great communication skills with a proven ability to lead, manage and motivate others
- ✓ Good attention to detail
- ✓ Lots of positive energy with the ability to infuse this in others
- ✓ To understand the standards that need to be retained and where possible, be improved upon
- ✓ You take pride in your own appearance and the work you do

Hours: 39 per week

Shift Patterns: Working in hospitality requires a high level of flexibility. The hotel is open 24 hours a day, 365 days a year. This means that shift patterns will vary and may include some early mornings, or late finishes and will most definitely include some weekends and bank holidays.

Manchester Airport is easy to get to from Wythenshawe (or anywhere on the Tram network now).

For candidates who live in Wythenshawe, the hotel does offer a discounted taxi service if you finish work late one evening and need to get a taxi home.

Hourly Rate: £7.80 per hour

The hospitality industry offers a FANTASTIC opportunity for anyone to build a firm career path. You will often meet a Manager in a hotel who didn't leave school with great qualifications, who never went to University but instead worked his or her way up the ladder. GREAT personalities go a long way in this industry. If you feel you have something to offer and you'd like to work an environment that encourages people to develop beyond what they ever thought they'd be capable of – then apply and get your foot in the door!

What's guaranteed is that you'll meet lots of new people, make new friends and will really feel part of the Crowne Plaza family.

CLOSING DATE: 18th August 2017