



Your Guide to: Mobility Scooters

This leaflet provides a summary of WCHG's Mobility Scooter Policy.

The purpose of the policy is to ensure that Wythenshawe Community Housing Group effectively manages the ownership of mobility scooters in our buildings.

A full copy of the policy will be available upon request.

The information relates to class 2 and 3 mobility scooters and this affects people living in flats with communal areas.

Wythenshawe Community Housing Group appreciates that tenants are entitled to a quality of life that includes the provision of full mobility, which embraces the right to own a mobility scooter. Mobility scooters were introduced to provide local outdoor mobility for people with disabilities who might otherwise be confined to their home.

Due to the increase in the use and availability of motorised scooters, there are now increased issues in premises, which were not originally designed to accommodate such vehicles.

What should I do if I need to get a mobility scooter?

Tenants considering getting a scooter should seek advice from their Tenancy Management Coordinator who can advise on such issues as storage and charging arrangements.

Tenants who then wish to progress to have a mobility scooter that is designed for outdoor use **must** apply in writing to obtain permission to use and store it within one of our properties.



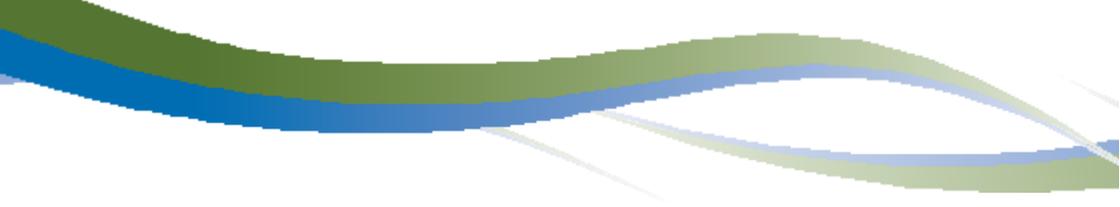
What happens when I apply?

Every effort will be made to accommodate all requests to have a mobility scooter and permission will not be withheld unreasonably. However, as a landlord, we have a duty of care to all people who enter our premises. Therefore, before granting permission, we must carry out an assessment to ensure a safe, suitable area can be identified for storing and charging the scooter.

What does an assessment involve?

The assessment will address:

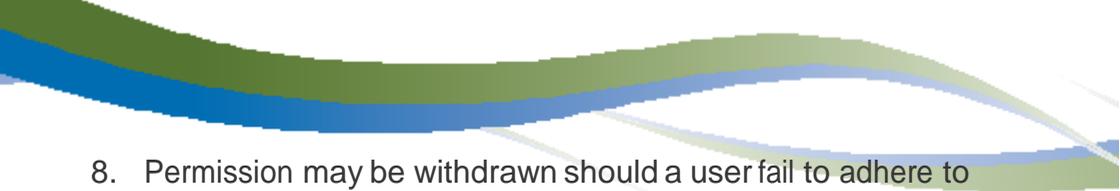
- Can the scooter be stored and charged within the user's property?
- The mobility scooter must have appropriate insurance, including third party liability if they are using a scooter in a landlord property, during the assessment we will need to keep a copy of your insurance details.
- Will the storage, charging and use of the scooter in the property present any risk, including fire hazard, to anyone in the building?
- Is the storage, charging and use of the scooter in the property likely to cause damage to the property?



What are the conditions if I am granted permission?

Permission will be subject to an owner/user signing and agreeing to the following terms and conditions:

1. You must exercise care and attention at all times when using the scooter in our grounds and premises.
2. You must comply with any restrictions on the use of the scooter within our premises.
3. You must take appropriate Accidental Damage, Theft and Third Party insurance cover and provide evidence of this at the time of permission being granted, and thereafter as requested.
4. You must maintain the scooter in accordance with the manufacturer's requirements, and only sealed batteries must be used.
5. You must charge the scooter in accordance with the manufacturer's instructions.
6. You accept that use and storage of the scooter within our premises or grounds is entirely at your own risk.
7. You understand that we reserve the right to withdraw the permission for an area to be used for storage should it be required in the future for alternative use.

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8. Permission may be withdrawn should a user fail to adhere to these requirements or should any subsequent risk assessment carried out at a later date indicate that the use and/or storage presents an unacceptable risk, and an alternative cannot be identified by us.
 9. Permission may be withdrawn should any inspection undertaken by a competent authority e.g. Fire and Rescue inspections request the removal of such equipment from that location and an alternative location cannot be found by us.
 10. If you cause damage to our buildings, you will be charged for any repair costs.

Mobility Scooter Application Form

Name:

Address:

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Why do you need to use a scooter?

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Please tell us where you propose to keep the scooter and charge it:

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When do you want to purchase the scooter:

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Signed

Date

Please do not purchase a scooter before we have been in contact with you to approve this request. We will be in contact with you to discuss this soon.

Once completed, please either hand this to the Tenancy Management Team.

8 Poundswick Lane, Wythenshawe
Manchester M22 9TA

