**Advice and information in Manchester**

**Debt information**

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| Citizens Advice Bureau [www.citizensadvicemanchester.org.uk](http://www.citizensadvicemanchester.org.uk) | 0344 411 1444 national advice line and advice by Facebook messenger or by webchat  Monday to Friday 9 – 5pm |
| National Debt helpline [www.nationaldebtline.org](http://www.nationaldebtline.org) | 0808 808 4000 free debt advice number. Also digital advice tool and webchat available.  Monday to Friday 9am to 8pm. Saturday 9.30am to 1pm |
| Debt Advice Foundation  [www.debtadvicefoundation.org](http://www.debtadvicefoundation.org) | FREE Debt Advice on 0800 043 40 50 Monday to Friday 8am to 6pm |
| Step Change  [www.stepchange.org](http://www.stepchange.org) | 0800 138 1111 National Helpline  Monday to Friday 8am to 8pm, Saturday 8am to 4pm |
| Money Advice Service | [www.moneyadviceservice.org.uk](http://www.moneyadviceservice.org.uk) |

**Benefits**

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| Universal Credit | [www.gov.uk/apply-universal-credit](http://www.gov.uk/apply-universal-credit)  0800 328 5644 National help line  Monday to Friday 8am to 6pm | | | |
| Housing Benefit -  Manchester: | 0161 234 5003 | | [benefitenquiries@manchester.gov.uk](mailto:benefitenquiries@manchester.gov.uk) |  | |
| Housing Benefit: Manchester | Online change of address/circumstances if you have a current claim -[www.manchester.gov.uk/info/200008/benefits\_and\_support/6564/tell\_us\_about\_a\_change](http://www.manchester.gov.uk/info/200008/benefits_and_support/6564/tell_us_about_a_change)  Online claim (brand new claims only for - HB/CTS for Pensioners, Council Tax Support only, or for HB/CTS for anyone getting ESA/IS/JSA with a severe disability premium) – [www.manchesterclaims.teamnetsol.com/](http://www.manchesterclaims.teamnetsol.com/) | | | |
| Housing Benefit – Trafford | 0161 912 2220 | [www.trafford.gov.uk/residents/benefits-and-council-tax/benefits/new-claims/how-to-claim-benefits.aspx](http://www.trafford.gov.uk/residents/benefits-and-council-tax/benefits/new-claims/how-to-claim-benefits.aspx) | | |

**Other useful online resources**

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| Benefit calculator | [www.entitledto.co.uk](http://www.entitledto.co.uk)  [www.benefits-calculator.turn2us.org.uk](http://www.benefits-calculator.turn2us.org.uk) |
| Manchester City Council’s latest advice and information about Coronavirus | <https://secure.manchester.gov.uk/info/500361/coronavirus> |
| The Money Advice Service – Coronavirus and your money | [www.moneyadviceservice.org.uk/en/articles/coronavirus-and-your-money](http://www.moneyadviceservice.org.uk/en/articles/coronavirus-and-your-money) |