WCHG[®] NEWS[®]

Keeping you up to date with what we've been doing in your community.

Do you have any questions or would like to suggest a story for us to include?

Call us on 0800 633 5500 or email customerenquiries@wchg.org.uk.

£20 FOR YOUR THOUGHTS

If there is something you'd like us to talk about in WCHG News or if you have any comments or feedback about this newsletter, we'd love to hear from you!

Send your ideas and feedback to communications@wchg.org.uk. By sending us your feedback you are consenting to WCHG using your personal information to add you into a free prize draw to win a £20 Asda voucher. For more information and rules see www.wchg.org.uk/wchg-news.



To help meet the local housing need, we are currently building or developing 861 new homes.

One project we are working on, together with Miller Homes, is the exciting redevelopment of the old Northenden College site, 'Varsity Quarter'. Of the 225 new homes being built there, we will take on 45 of them. Some will be sold through shared ownership and we will let some through affordable rent. The redevelopment of the site will also generate funds to improve facilities at Wythenshawe Park.

If you would like more information, please visit www.gardencityhomes.org.uk or call 0300 777 7177







Every year, nearly 200 customers volunteer their time to help shape what we do. Natalie Hinchliffe, our Customer Engagement Manager, says "Working closely with customers helps us improve our services and makes a real difference to Wythenshawe and the lives of people across the area."

We run and support four customer panels, each hosted every three months. We have a High Rise Living Forum and Leaseholder Forum as well as a range of community volunteering opportunities. Find out more about how to influence what we do, call us on 0800 633 5500 or email getinvolved@wchg.org.uk.



YOU SAID, WE'RE DOING

Our Neighbourhoods team supports residents to create positive changes in the area.

YOU SAID

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People were dumping lots of unsuitable rubbish in bin rooms at one of our blocks.



WE'RE DOING

We installed CCTV to cut rubbish dumping in bin rooms. Call-outs to remove extra waste have stopped, saving nearly £6,000.



Rubbish, including broken glass, was being left on the street and overgrown areas needed cleaning and tidying.



We're working closely with Manchester City Council to organise and arrange street cleans and clear-ups.



Vulnerable and elderly customers on one road were suffering from anti-social behaviour.



Regular visits to the area, home security checks, adding new security lighting. Our Community Response team also monitor CCTV of the area to help keep it safer.

Would you like to find out more about your Neighbourhood team? Call us on 0800 633 5500 or email neighbourhoodadvisors@wchg.org.uk.

CONNECTING COMMUNITIES

We spoke to nearly 2,000 people during our Communitree project. Your feedback showed more help and services are needed for people who identify as LGBTQI+. We're helping to connect groups by meeting with our Youth & Play team, LGBTQI+ providers and the Council. We're holding coffee evenings around Wythenshawe to bring the LGBTQI+ community together. Pride in Wythenshawe 2023, organised by local people, supported by us, will be held this summer.

If you'd like to get involved or help at Pride in Wythenshawe, email communitydevelopment@wchq.org.uk.



ADDING MORE TO **COMMUNITIES**

We work with lots of companies and ask them all to do something to help our community.

Together we can make a big social, economic and environmental difference. We can reduce any negative impacts and maximise the positive ones.

The Bell Group painted the Bideford and Royal Oak Community Centres. Terry Orme from Royal Oak Community Centre said, "Thank you. I can't believe what a difference it's made. It's amazing."

At Green Acre, our new homes site on Greenbrow Road, the building company Casey hired a local resident as a cleaner. Our supplier AB Electrical donated to a building project at Haveley Hey Community School.

Thank you to all who help us make positive changes in Wythenshawe.

For more information go to www.wchg.org.uk and search 'social value'.





BE PROUD OF YOUR COMMUNITY

The Be Proud Awards 2023, hosted by Manchester City Council, celebrated Manchester's many unsung heroes who make it a fantastic place to live. Congratulations to WCHG customer Mark Sproston for winning the award for Supporting Health and Wellbeing.

After Mark's brother died of suicide, he started Project 23 to support mental health by building a free-to-use gym in his garden for the whole community. Mark said, "I was destroyed after my brother's death. One morning I woke up and thought, I could start a mental health support group. So I did. The gym offers a place for anyone who may need support."

Mark continued, "I'm also a proud customer of Wythenshawe Community Housing Group. The help and support they gave me and my wife was exceptional."

At the Be Proud Awards we were delighted to sponsor the Promoting Equality and Diversity award. It recognised initiatives that bring communities together, celebrating our differences and Manchester's diverse cultures and heritage.

To contact Project 23, email mark.project23@outlook.com or visit @padmastermark on Twitter. To talk to someone about mental health visit www.gmmh.nhs.uk/crisis-care or call 0800 953 0285, 24/7, 365 days a year, for free.





Did you know... You may have seen new Garden City Homes being built in and around Wythenshawe, including on Sale Road in Northenden (Varsity Quarter) and on Greenbrow Road (Green Acre). Did you know Garden City Homes is part of WCHG?



Do you need this translated or in a more accessible format? Please email inclusionanddiversity@wchg.org.uk.







