

# WCHG NEWS ISSUE 4

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Our latest update on what's happening locally. Do you have any questions or a story for us to include? Call us on 0800 633 5500 and let us know.



## JOIN US FOR YOUR NEIGHBOURHOOD WALK

What do you like and not like about your neighbourhood? What could we do better?

Join one of our neighbourhood officers for a chat and a walk around your neighbourhood.

We also invite Manchester City Council's neighbourhood team and local councillors, so we can work on problems together.

When's your local walk? Ask at our Reception or visit [www.wchg.org.uk](http://www.wchg.org.uk) and search 'neighbourhood walks'.

## £20 FOR YOUR THOUGHTS

Do you have any comments or feedback about this newsletter? Send your ideas and feedback to [communications@wchg.org.uk](mailto:communications@wchg.org.uk).

By sending us your feedback you are consenting to WCHG using your personal information to add you into a free prize draw to win a £20 Asda voucher. For more information and rules see [www.wchg.org.uk/wchg-news](http://www.wchg.org.uk/wchg-news).



WIN

## FRIDAY NIGHT YOUTH CLUB

Every Friday night we run a youth club for young people at Woodhouse Park Lifestyle Centre. We often have over 100 young people joining and socialising. We know how important it is to the community to have activities for all ages, especially young people. Here's some of the young people's positive feedback:

- We love the sessions
- I feel more active and social
- We join in the music sessions and get help from the music coaches
- It's a safe place
- It's helped improve my communication skills
- The sessions have helped me meet new people since moving to Wythenshawe
- It's helped boost my confidence and allows me to have a voice
- I've made new friends and learnt life skills

If you know a young person who would like to take part in local activities, visit [www.woodhouseparklifestylecentre.co.uk](http://www.woodhouseparklifestylecentre.co.uk) and search 'youth'.

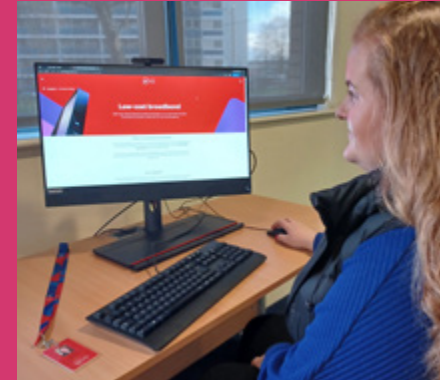


## ARE YOU ELIGIBLE FOR CHEAPER HOME INTERNET?

We're always looking for ways we can help local residents. Part of our Get Online at Home project is to tell people about cheaper internet connection for homes. Cheaper social tariff internet connections are for anyone getting:

- Pension Credit
- Income Support
- Income-based Jobseeker's Allowance
- Income-based Employment Support Allowance
- Universal Credit

Whether you are eligible for a social tariff or not, we can help you get online and with IT lessons. Please call us on 0800 633 5500 or visit [www.wchg.org.uk](http://www.wchg.org.uk) and search 'help getting online'.



**Do you need this newsletter translated or in a more accessible format?**

Please email [inclusionanddiversity@wchg.org.uk](mailto:inclusionanddiversity@wchg.org.uk).

## CAR PARKING AND GREEN SPACES

Between 2016 and 2020, social housing rent went down by 1% every year. This meant we had to cut our costs by £4 million. These savings were partly achieved by not converting green spaces into new car parking spaces.

Recently, more has become known about the benefits of having local green spaces. These benefits include improved air quality, well-being and mental health. We're committed to playing our part in keeping Wythenshawe a thriving 'garden city' with green spaces for all.



Do you or a family member have limited mobility or have trouble parking at home? You can apply for a disabled parking bay or markings in front of your drive.

Visit [www.manchester.gov.uk](http://www.manchester.gov.uk) and search 'parking bay' for more information.

# YOU SAID, WE'RE DOING

We want our customers to live in homes that are free from condensation, damp and mould. All homes and buildings can be affected, and if not treated, it can affect health and belongings. We want you to tell us as soon as you notice it.

| YOU SAID   | WE'RE DOING   |
|--|---|
|  <p>Our damp and mould expert wasn't getting the work done quickly enough after an increase in reports.</p> |  <p>We have appointed two more specialist mould contractors to respond to this increased demand.</p> |

If you have problems with damp and mould in your home, call us on 0800 633 5500 or email [customerenquiries@wchg.org.uk](mailto:customerenquiries@wchg.org.uk). To find out more visit [www.wchg.org.uk](http://www.wchg.org.uk) and search 'damp and mould'.



Alex is one of our repairs and maintenance service Multi-skilled Technicians.

He enjoys providing an excellent service for his customers. For example, by spending extra time with older people who sometimes need a bit more help. Alex always works to make our service better. He helps out wherever he can and everyone he works with has something positive to say about him.



**Did you know...** As part of our commitment to keeping green spaces in Wythenshawe we look after 14,000 trees?



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[www.wchg.org.uk](http://www.wchg.org.uk)