



Wythenshawe
Community Housing Group



Your rent is increasing
...let us explain why

Why is the rent increasing?

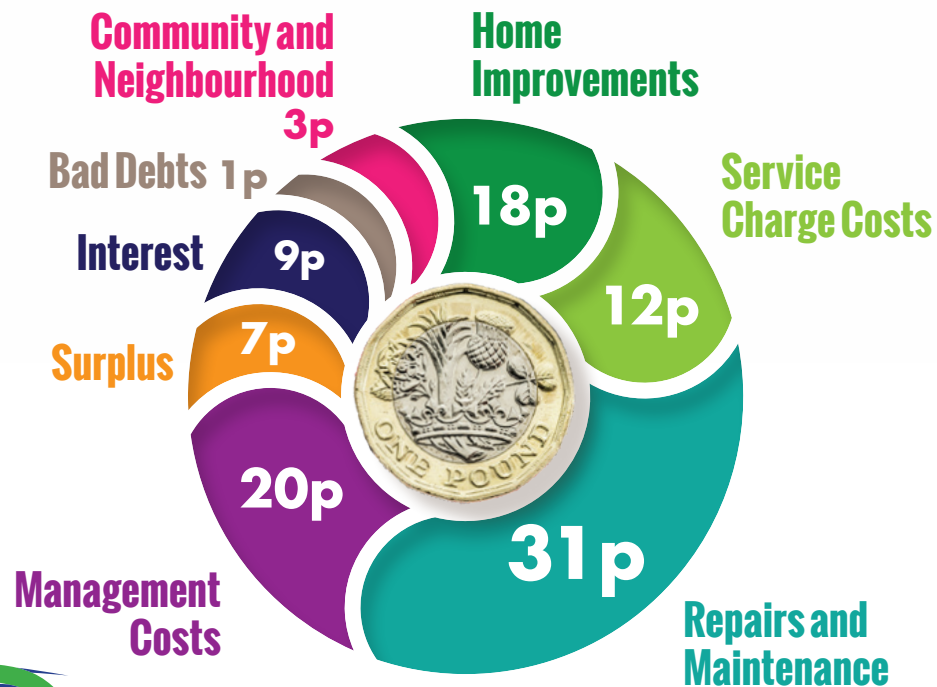
For the past four years the Government has directed all Social landlords to reduce their rent by 1% each year. Under the new 'Rent Standard 2020' they will increase by CPI (Consumer Price Index) plus an additional 1% each year. This means in 2020 your rent will go up by 2.7%. Each year,

normally at the end of February, we will send you a formal notice advising you of the rent increase and telling you what your rent will be.



How do we spend your rent?

How every £1 is spent



Our Commitment in Numbers

Repairs and Maintenance



Home Improvements



Management Costs



We are here to help

We have our own in-house financial inclusion team, who are here to support you if you're on a tight budget. We can find out for you what monies you may be entitled to and help you with money management and budgeting.

We can also provide you with support if you are claiming Universal Credit and need help updating your journal with details of the rent increase.

If you need help please contact us on **0300 111 0000 / 0800 633 5500**
or email: customerenquiries@wchg.org.uk