

Get online 
Get shopping



**Shopping online
can help make
your life easier
- and save you
money.**

Finding deals online

You can find some great bargains
if you search online.



#GetOnlineWeek



And online shopping makes it easier to compare prices, take advantage of vouchers and discounts code and, when you've chosen, you can usually arrange for delivery at a time that suits you.



Top tip: Use search engines to compare prices on items you're looking to buy.

However, some things can be too good to be true, so be careful if you see deals that look a little bit too appealing.



Top tip: Scam websites can look genuine and use web addresses that reference well known brands.

Website addresses like www.ipadooffers.net should raise alarm bells. Be wary of web addresses that end in .net or .org as they are rarely used for online shopping.

Know your rights

You can cancel or return most items you buy online - your consumer rights are just as good when you shop online as when you're in the high street. However, it always pays to take a look at the retailer's terms and conditions to know what you're agreeing to when you buy from them.



Top tip: You have legal protections when shopping online. Which? can help you to understand these - visit www.which.co.uk/consumerrights for more.

Keep your details safe

Shopping online means providing certain pieces of information, like your debit or credit card number. Being worried is understandable, but just a few steps can help you stay safe.

Never email your card details to make a payment and don't reveal your PIN number or bank details to anyone. You will never need your card's PIN to make an online purchase. However you will need to supply your CVC - the three digit code on the back of your card.



Top tip: Look for the padlock symbol next to the web address, which shows you that your card details are secure when buying something online. However, remember this alone doesn't mean a site is safe - so make sure to follow our other tips.

Online reviews

Other people can give their views on items they've bought online, which can be really useful when you're looking to choose between different retailers. It's good to check the good and bad reviews. Pay particular attention to multiple reviews published in a short period of time as these are often 'fake reviews' and a good indication of a shoddy product or company.

Learn more

Check out the [Learn My Way](http://www.learnmyway.org) website to learn more online shopping tips.